

Personal Development

Social Learning Course Outline:

Module One: Getting Started

- Icebreaker
- Housekeeping Items
- The Parking Lot
- Workshop Objectives

Module Two: Setting the Right Group Dynamic (I)

- Communicating
- Collaborating
- Sharing of Best Practices
- Refining Ideas
- Case Study
- Module Two: Review Questions

Module Three: Setting the Right Group Dynamic (II)

- Diversity Builds Knowledge
- Social Interactions
- People Are Different
- Dealing With Difficult People
- Case Study
- Module Three: Review Questions

Module Four: Develop a Social Learning Culture at Work (I)

- Making the Connection
- Tagging Star Employees
- Recognizing Teaching Movements
- Culture of Questioning
- Case Study
- Module Four: Review Questions

Module Five: Develop a Social Learning Culture at Work (II)

- Safe to Share Environment
- Instilling a Passion for Learning
- Instill a Sense of Sharing
- Learning in the Social Unit
- Case Study
- Module Five: Review Questions

Module Six: Develop a Social Learning Culture at Work (III)

- Remove Fear of Feedback or Criticism
- Creating a Social Unit
- Imitation and Modeling
- Empowering Learners
- Case Study
- Module Six: Review Questions

Module Seven: Role Playing (I)

- Identify Work Related Scenarios
- Add Variables
- Assign Roles
- Prepare Role-Players
- Case Study
- Module Seven: Review Questions

Module Eight: Role Playing (II)

- Act it Out
- Debrief
- Mirror Good Examples
- General Role Playing Tips
- Case Study
- Module Eight: Review Questions

Module Nine: Utilizing the Right Tools (I)

- Mentoring
- Social Media
- Critical Thinking
- Gamification
- Case Study
- Module Nine: Review Questions

Module Ten: Utilizing the Right Tools (II)

- Relevant Resources Selection
- Job Shadowing
- Knowledge Management
- Social Facilitation
- Case Study
- Module Ten: Review Questions

Module Eleven: Modeling and Observational Learning

- Inspired by Leaders
- Boosting Self-Efficacy
- Peer Role Models
- Generating Engagement
- Case Study
- Module Eleven: Review Questions

Module Twelve: Wrapping Up

- Words from the Wise
- Review of Parking Lot
- Lessons Learned
- Completion of Action Plans and Evaluations